



CONTACT

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EXPERTISE

Accessibility evaluation
Agile methodologies
ARIA
Assistive Technology
HTML and CSS
Native apps: iOS and Android
Project leadership and coordination
Training
Usability research and analysis
UX and inclusive design
WCAG 2.0 and 2.1
VPATs and Support Statements

EDUCATION

University of Michigan
Graduate School of Information
M.S.I. Human-Computer Interaction

Cornell University
B.A. Archaeology, Art History

EXPERIENCE

Sr. Accessibility Specialist September 2020 – Present
Thomson Reuters

- Accessibility specialist supporting the HighQ product suite, driving both remediation and accessibility consulting for new features and functionality.
- Drafting VPATs while working to streamline the process and creating a VPAT drafting guide for other team members.
- I lead a small pod of accessibility specialists in brainstorming and analyzing designs for accessibility feedback and recommendations, as well as providing mentoring and guidance in resolving design and development issues.
- I am involved in interviewing applicants to the accessibility team.
- I organized team participation in internal GAAD (Global Accessibility Awareness Day) activities, and helped organize and lead three accessibility presentations in the 2021 Thomson Reuters Tech Unconference.

Manager, Accessibility Services Oct 2018 – September 2020
Level Access

- Managed a team of 5-6 accessibility analysts and consultants.
- Principle accessibility consultant for enterprise level clients.
- Continued to grow the internal usability practice, Developed and lead customized in-person and remote accessibility training for developers, designers, QAs, and business executives.

Sr. Accessibility Consultant Jan 2018 - Oct 2018
Level Access

- Accessibility project lead for a clients from the boutique level to fortune 500 companies, consulting on accessibility issues and UX and design optimization.
- Conducted manual, automated, and functional accessibility assessments of websites, iOS and Android apps. Worked with clients on remediating accessibility issues on all platforms.
- Founded internal usability studies practice, and worked with clients to develop and execute usability studies with diverse participants representing a spectrum of disabilities and reliance on assistive technologies.

Accessibility Specialist May 2016 – Jan 2018
Simply Accessible

- Conducted manual, automated, and functional accessibility assessments of client products; including desktop and mobile websites as well as iOS and Android native apps. Worked with clients on customized guidance in remediating accessibility issues on all platforms.
- Collaborated with clients to build strategies around sustainable accessibility programs, and consulted on accessibility and inclusive design at all stages of product design and development.
- Worked with clients to develop and execute usability studies with diverse participants representing a spectrum of disabilities.
- Developed and led customized accessibility training.